

Residential Permits

A SELF-SERVICE MOBILITY SOLUTION

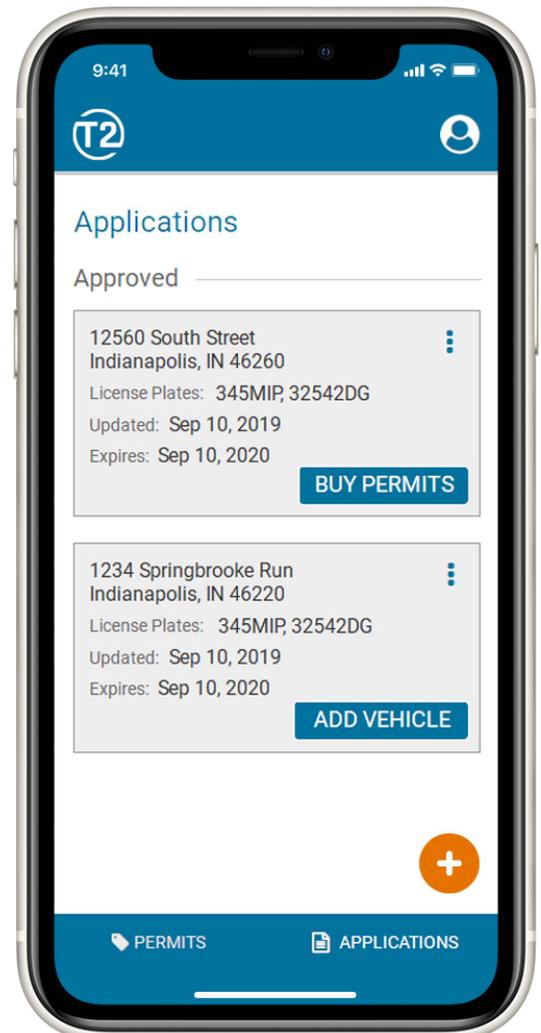
The T2 Residential Permits solution **enables parking operations to offer property-based permits while empowering residents with self-service functionality and streamlining internal processes.** With Residential Permits, residents can apply for parking permits online from any device – smartphone, tablet, or computer – while parking staff reviews documentation and evaluates applications in real time. Once approved, residents are notified and can purchase and use their virtual permits immediately, after which they can easily add guest permits and update their information from the same mobile-friendly web application. And it all integrates seamlessly with T2 Flex® to place real-time information in the hands of office staff and enforcement officers.

SELF-SERVICE MOBILITY

Mobile internet use has blown past desktop use in popularity over the last several years, and consumers have come to expect the ability to manage all areas of their life on their smartphone. The Residential Permits solution is built on a **mobile-first, self-service mobility platform** that will provide convenience to your customers and create new efficiencies in your operation.

PROPERTY-BASED PERMITS

Property-based permits are assigned based on a physical location, such as a facility or zone, rather than a license plate or vehicle – **it's not who you are, but where you are.** In addition to conventional residential permit programs, this solution can be used for student or resident housing, employee permits, and more.



KEY FUNCTIONALITY

Purchase Residential Permits

Residents can apply for and purchase parking permits – occupant, guest, and short-term – online from any device.

Apply for Permit Renewals

Automatically send email and push notifications when permit applications are due for renewal. Residents can renew from the App using previous application details and make changes or upload new documentation.

Assign License Plates for Guest and Short-Term Permits

Residents can assign a visitor's license plate to a guest or short-term permit in advance, enabling their visitors to park without worrying about receiving a citation or fussing with a hang tag or sticker.

Update Vehicle Information

Residents can easily update their vehicle and/or license plate information when they purchase a new car. They can also apply for additional occupant permits to add a second car to the household.

Search for a Permit Program

An address search function allows residents to determine if their property has a designated residential permit program. Residents cannot purchase a permit outside their program.

BENEFITS FOR USERS

- Easy-to-use, mobile-friendly interface
- Save progress on applications and complete at a later time
- Eliminate the hassle of handing out hang tags or stickers to visitors and the fear of losing them
- Easily view and update your information online
- Web app platform removes the hassle of downloading and updating apps
- Stay logged in to your account just like a regular smartphone app

BENEFITS FOR OPERATOR

- See all the information you need to easily approve or reject applications, such as:
 - Applicant documentation
 - Existing permits and applications
 - Unpaid citations
- Address search function eliminates need to manually verify applicant addresses
- Works seamlessly with Flex to create virtual permits automatically
- Save time previously spent managing paper applications and hang tags/stickers
- Improve enforcement efficiency and crack down on unwanted transient parkers
- Maintain assignment history of guest permits for quick resolution of appeals
- White-label ready – add your own name, logo, and colors

ABOUT T2 SYSTEMS

T2 Systems is the largest parking, mobility, and transportation provider in North America, with more than 25 years in the parking industry and currently serving thousands of parking professionals. T2 integrates the best people, processes, and technology to provide powerful, high performance, and secure parking solutions. Its open technology and processes are used to manage more than 200 million parking transactions for over 2 billion dollars annually across all 50 states and ten provinces in Canada. Customers rely on T2 for permit management, enforcement, PARCS, multi-space pay stations, and more.

To learn more about T2's reliable and innovative parking technology solutions, visit [T2systems.com](https://www.t2systems.com).