

T2 Flex is a single, unified system for parking management, enforcement, permits, as well as access and revenue control. T2 Flex is the authoritative data source for everything related to parking, providing a unified platform that streamlines all parking tasks including: accounts receivable, residential and other permits, access cards, citations, towing, monthly contract parking, event management, reservations and validations. It allows you to manage any and all parking-related data, providing centralized control, management, reporting and operation of all sub-systems from one portal.

## T2 eTicketBook Software

Police Officers – and anyone else - writing handwritten tickets now have an alternative to traditional paper ticket books with T2's new eTicketBook software. This easy-to-use solution is ideal for municipal or other parking operations working with police or law enforcement personnel who are writing handwritten parking violations from a vehicle.

The T2 eTicketBook software is a new enforcement solution that eliminates the hassles associated with paper ticket books, and it's also a cost-effective supplement for organizations that do not have handheld devices for all who issue parking tickets. With eTicketBook, your officers can issue parking citations directly from their in-vehicle computers and then upload all citation information to your T2 Flex parking management system.

### Easy Enforcement Solution

There are often challenges associated with handwritten citations; it can be difficult to read officers' handwriting, ticket books get lost, stolen or damaged, and the time and effort required to manually input all of the data into your parking management system can be significant. T2's new eTicketBook software solves these issues and enables enforcement officers to issue citations from their in-vehicle computers.

eTicketBook makes the process easy! Officers simply fill in all citation details in the eTicketBook software and then from the same window, print the citation from a USB printer in the vehicle. At the end of the day, citation information is sent to your T2 Flex parking management system. As a result, you have more timely and accurate information in T2 Flex - helping you increase your collection rate!

### System Requirements and Pricing

T2 eTicketBook software easily integrates with T2 Flex v7.0 and works with the O'Neil OC3 printer. Windows XP or Vista operating system is required, along with T2 Flex HCS Web Services\*.

eTicketBook is available for an annual subscription fee and pricing is based on the number of in-vehicle computers on which you want to install the software.

The screenshot shows the 'LPI Citation Application' window. The status is 'Idle'. The form includes fields for State (CA-CALIFORNIA), Plate Type (NA-NA), and Plate Expiration (12-Dec-2010). There are sections for 'Information known about selected vehicle' and 'Information known about selected permit'. The 'Violation' section includes a dropdown menu, a 'Warning' checkbox, and a 'Chalk Time' of 11:53:42 AM. The 'Loc Comments' field contains 'X'. A 'Start Citation' button is at the bottom right.

This screenshot is similar to the one above but shows a menu open in the top left corner. The menu options are: New Citation, Get Next Hit, Void Citation, Reprint Citation, and Exit. The 'Chalk Time' is now 12:12:50 PM. The 'Loc Comments' field contains 'A'. The 'Start Citation' button is at the bottom right.

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### **Optional Integration with Genetec's AutoVu LPR Software**

The eTicketBook software also integrates with Genetec's AutoVu mobile license plate recognition (LPR) system. For those using AutoVu, the T2 eTicketBook software makes enforcement easy; there's no manual data entry of license plate information between AutoVu and T2's hand-held enforcement software.

Through the LPR camera, the AutoVu Patroller software gets a hit; after the officer presses the "Enforced" button, the license plate information is sent to eTicketBook software running on the AutoVu laptop. The officer then fills in the citation details and can print the citation from a USB printer in the vehicle. All citation information can then be sent automatically to your T2 Flex parking management system via HCS Web Services\*.

Interfaces developed in cooperation with Genetec allow for data to be exported from T2 Flex and imported into AutoVu. If the offender's plate and vehicle information have previously been entered, all known vehicle, permit, and past citation information will be auto-populated into the application, increasing processing speed, communicating scofflaw information and providing detailed tracking of repeat offenders.



### **Powerful Solutions from the Parking Experts**

Since 1994, T2 Systems has delivered proven parking solutions that meet the ever-changing needs of the parking industry. This commitment is demonstrated in T2's quality of products and services, thought leadership and strong customer service relationships. With its broad range of software, hardware, management and technology services, T2 Systems is trusted by over 300 organizations in the US and Canada including universities, cities, towns, hospitals, airports and private operators.

For more information on how T2 Systems can help you manage parking more efficiently, call 800-434-1502, or visit us on the web at [www.T2systems.com](http://www.T2systems.com).

*\* T2 Flex HCS Web Services is a communications service that enables data and file transfer over a public internet connection; it uses HTTP or HTTPS, allowing for secure communications when data security is critical.*