



■ ABOUT T2 SYSTEMS

Since 1994, T2 Systems has delivered proven parking solutions to meet the ever-changing needs of the parking industry. This commitment is evident in T2's quality products and services, thought leadership and strong customer relationships.

With our broad range of technology-based solutions, T2 Systems is trusted by more than 300 organizations in the US and Canada; including universities, cities, towns, hospitals and airports. Customers include the Town of Aspen, Colorado, City of Winnipeg, Canada, University of Virginia and Texas A&M University. Our annual user group brings together several hundred parking and law enforcement professionals from across the United States and Canada to share ideas about parking management and its role in community development.

Headquartered in Indianapolis, T2 has virtual offices throughout the United States and Canada.

■ WHY DO BUSINESS WITH T2

At T2, our success is measured by the success of our customers. We partner with our customers to develop new features, products and services that meet their specific needs. In fact, because so many of our employees have years of recent parking management experience, we know firsthand how parking professionals prefer to work and what they need to control parking. We're leaders of parking management technology and are constantly evaluating new technologies to make them work for better parking management.

It's this type of dedication to the parking industry and our customers that allows us to offer:

- The best customer service in the industry: just ask our customers. We even guarantee a two-hour turnaround time for support calls.
- The closest-knit customer community in the parking industry that boasts many of the industry leaders as its members. This community includes access to newsletters, customer website and e-mail list services.
- Enterprise-level, highly-configurable solutions for parking operations that help manage all aspects of parking.
- The industry's best practices within products and services to bring our customers the knowledge they need to make operations more efficient.
- Management tools to help achieve business goals, including increasing collection rates and revenue, managing parking assets, or offering convenience to constituents.



■ KEY PRODUCTS AND SERVICES

T2 is a technology company with a history of developing reliable software and solutions making technology work for parking, backed by a team of parking experts and superior services. Products and services include:

T2 Flex™ is the newest generation of parking management software. A first in the industry, T2 Flex is a single solution that offers parking management, enforcement, permits, as well as access and revenue control. This single system coordinates all aspects of the parking office, providing centralized control, management, reporting and operation of all sub-systems from one portal. It streamlines a myriad of operational tasks, including accounts receivable, residential and other permits, access cards, citations, towing and monthly contract parking.

T2 Flex is a thin-client solution in which all software and data residing on servers can be securely accessed from any PC with a browser. T2 Flex minimizes duplicate work between various systems and allows parking operations to easily share data with other systems and departments within an organization and with outside vendors.

Citation Collection Services, LLC (CCS), established by T2, provides processing and collections services to streamline parking operations for organizations interested in outsourcing. With T2's multiple levels of services, organizations can choose how much work they outsource and how much they do themselves, and with any service level the parking office maintains complete control of their data.

Handheld ticketwriters are available with cameras, barcode readers and real-time or batch communication. Other hardware offerings include portable printers and cash drawers.

T2 e-Business Solutions enable our customers to provide better, faster communication and improved customer service. T2 e-Business offerings include: online permit sales, online ticket payment and appeals, and online parking account management.

PermitDirect™ by Weldon, Williams & Lick and T2 Systems allows parking operations to sell parking permits online and have them shipped directly to their customer, eliminating the hassle and risk of handling and fulfilling permits from their office. Every step of the process is trackable from their parking system.

T2 RoVR, short for Retrieval of Vehicle Registrations, is a registered owner look-up service. With T2 RoVR, customers can quickly locate individuals responsible for unpaid parking tickets and watch collection rates increase.

T2 PermitNow issues parking permits and receipts in the field while improving revenue and staff accountability. This system uses handheld ticketwriters and an in-office component that provides reporting tools.

Additional T2 Services include **Application Consulting, Technical Support, Customer Training and Web hosting.**