

Whether you're a new T2 Systems customer or one that's been around for awhile, we want to provide you with the training you need to keep your T2 solution working for you - and your operation working as efficiently as possible.

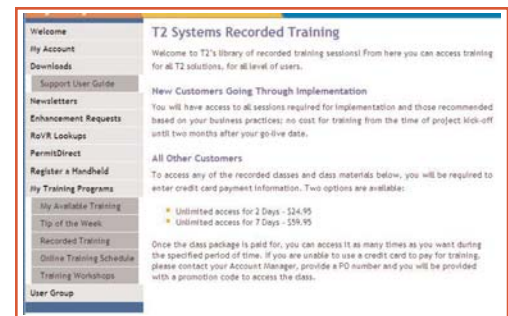
Because your time - and your money - is valuable, we offer multiple ways for you to get training specific to your T2 solution and your situation. Training options include recorded sessions from our customer website, live online sessions for your entire group, or more in-depth hands on workshops - you choose what works for you. Our goal is to ensure you have options that meet your training and budgetary needs.

Training and Consulting Services that Meet Your Needs

Recorded Training Sessions

A library of nearly 60 recorded training sessions is available from the T2 customer website. Recorded sessions give you the flexibility to complete the training according to your schedule. All recorded sessions are organized by levels of learning and follow a typical college curriculum approach. Introductory or 100 levels are intended for everyone and the 300 level advanced classes are designed for the more technical and advanced users.

- New customers going through implementation and migrating customers have access to all sessions required for implementation and those recommended based on their organization's business practices. Sessions are available prior to and for two months after "go live" date and are included as part of the implementation engagement.
- All other customers have the ability to purchase any of the recorded sessions, either individually or on a subscription basis.



All recorded sessions include applicable handouts and worksheets that go along with the session. All you do is choose the sessions you need with the click of your mouse!

Recorded Session Package Options

Based on your training needs, you have several options when purchasing recorded sessions. For those that may want to just pick and choose sessions throughout the year, you can do that. However, it may be more cost-effective for you to pay a one-time annual fee of \$395 that gets you and your staff access to all of the recorded sessions whenever you need them. If you'd like to also take advantage of some of the live WebEx training sessions offered throughout the year, a one-time fee of \$1195 gets you all recorded sessions *plus* your choice of four WebEx classes.

Live Online Training Sessions

We understand that there is some training that is best done live, giving you the opportunity to communicate directly with a T2 instructor. That's why we offer live training sessions - through WebEx - each month (saving you travel expenses). Different topics and the schedule is always posted on the T2 customer website - all you have to do is sign-up for those that are of interest to you! Again, you can choose to participate in sessions as needed throughout the year, or purchase the recorded training package for \$1195 that also includes four of these sessions.

Training Workshops

We will continue to offer classroom-style workshops that cover a variety of topics related to T2 Flex, Crystal Reports and other areas of interest. Be looking for workshop announcements on the customer website and other customer communications such as the newsletter and e-mail announcements. The workshop fee includes the training session as well as support materials (and lunch). Many of these classes are hands-on instruction with a low student-to-instructor ratio. Maximum class size for these is 15 so space is limited.

Private Training Sessions

To provide a custom training experience, we can conduct an online session just for your operation, or come on-site to provide training that's personalized to your needs. Sometimes there's nothing like having an instructor who can be with you in your real-world environment. This is a perfect solution if multiple staff members could benefit from in-depth training. A T2 instructor can work with each team member individually to help them learn how to use the T2 solution in their specific role. Contact your T2 Account Manager to discuss your training needs and learn more about this option.

T2 Professional Consulting

Our experienced training staff is also available to provide more customized consulting for your organization. We can conduct an in-depth review of current business practices, suggest recommendations to better align to your business goals, and develop tools and training programs to support these practices.

If you would like to implement a more structured internal training program for staff, we can help you develop the internal training program that will meet your current and future training needs. Contact your T2 Account Manager if this is an option for you.

Powerful Solutions from the Parking Experts

Since 1994, T2 Systems has delivered proven parking solutions that meet the ever-changing needs of the parking industry, and this commitment shows - in T2's quality of products and services, thought leadership and strong customer service relationships. With its broad range of software, hardware, management and technology services, T2 Systems is trusted by over 300 organizations in the US and Canada including universities, cities, towns, private operators and airports.

For more information on how T2 Systems can help you manage your parking more efficiently, call 800-434-1502, or visit our website at www.T2systems.com.