

# Unified Parking Management





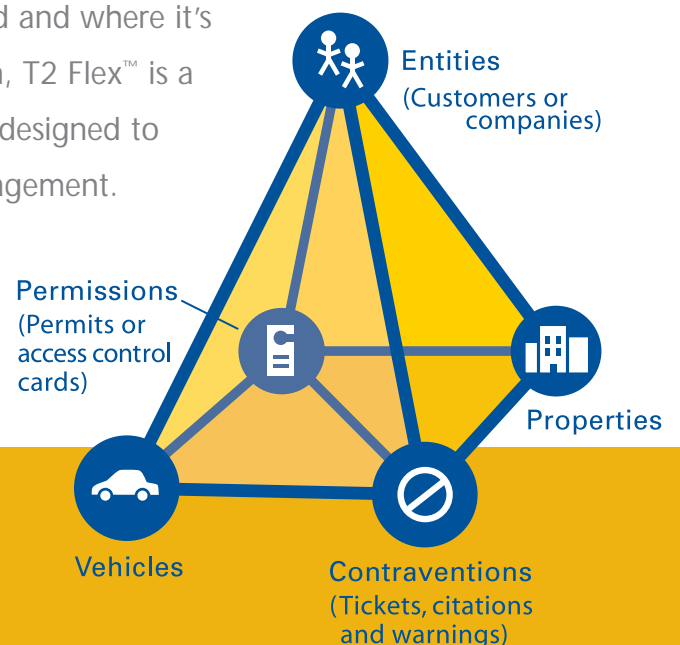
# One unified system for all your parking data needs.

When you manage parking, you're responsible for a lot more than just "parking." From information management to financial accountability to resource management, parking operations have traditionally involved separate databases and departments. Until now.

As an industry first, T2 Flex™ offers a complete unified system for parking management, enforcement, permits, as well as access and revenue control. Unlike other integrated solutions that simply link sub-systems, T2 Flex provides centralized management, reporting and operation of all sub-systems from a single system, using one common portal. All business rules are followed across the entire system resulting in automatic import/export of information between sub-systems without duplication.

Other T2 products and services (e.g. RoVR, e-Business Solutions, PermitDirect) can be used with any component within the T2 Flex Suite. And because it's from T2, you get the added confidence of T2's support and customer care, which includes on-site training, installation, product support and maintenance.

This new generation parking platform is a direct response to technology trends as well as the increasing complexities of parking operations. T2 Systems partnered with customers and other parking experts to analyze how parking has evolved and where it's going in the years to come. Built on this foundation, T2 Flex™ is a powerful open-architecture, browser-based system designed to bring together, or unify, all aspects of parking management.



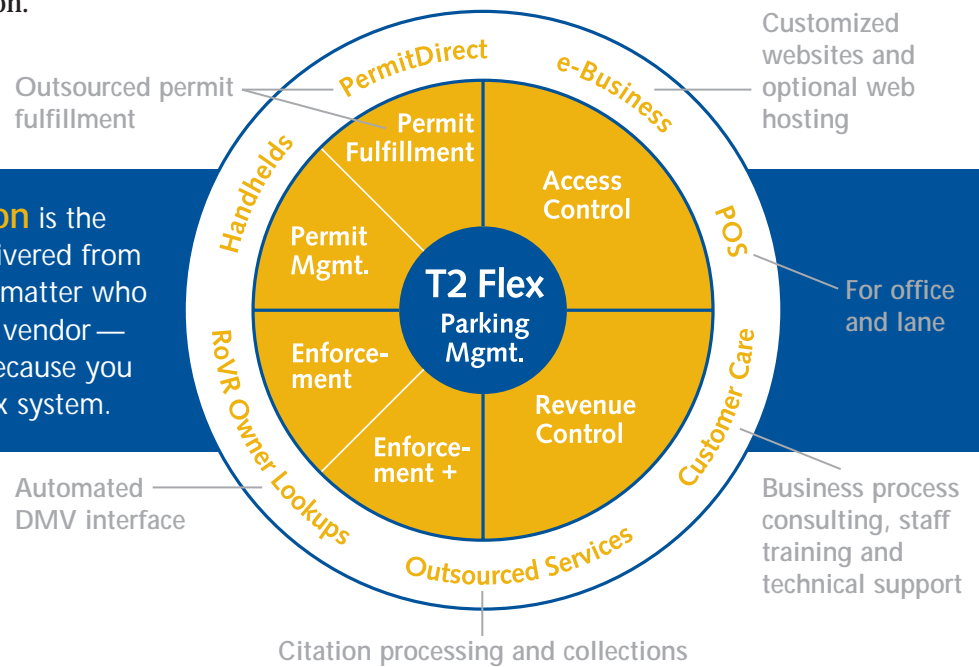
## T2 Flex Parking Object Model

How is T2 Flex a unified system? Our proprietary Parking Object Model is the underlying foundation of the system because it connects common elements and relationships present in all parking operations.

## A suite of products and services delivered on a unified technical platform

T2 Flex™ is a single system made up of various components that work together to provide a complete parking solution. You can build your own solution by choosing from the suite of product packs and functionality you need. You can purchase packs separately or purchase all packs for the complete T2 Flex enterprise solution.

The **T2 Flex enterprise solution** is the foundation for all of the services delivered from the shared system environment. No matter who is doing the work — your office or a vendor — your parking office will be in sync because you all will be working within the T2 Flex system.



### T2 Flex Enterprise enables you to:

- Manage all financial transactions including permit sales, transient parker payment and citation payment.
- Generate reports reflecting your entire parking operation.
- Manage permits, access cards, RFID cards, etc.
- Manage individuals and groups that park.
- Manage scofflaws including boot/tow processes and restrict access for offenders.
- Integrate central cashier station and automated pay station with other parking office services.
- Use various credential readers — bar code, magnetic stripe and RFID.
- Create and track validation and special event tickets.
- Manage spaces to optimize capacity utilization.
- Administer appeals, hearings and dockets.
- Bring in data from other systems for analysis and reporting.
- Easily collect on outstanding or past-due citation payments.

## Save time. Increase productivity.

Now you can securely manage all of your parking-related functions with a single, unified system. T2 Flex™ streamlines multiple parking tasks, including: accounts receivable, residential and other permits, access cards, transient parking, citations, towing, monthly contract parking, and much more. It allows you to manage any and all parking-related data, whether it's directly from your office or linked to data from other departments or your vendors.



## A system built around you, not the other way around.

T2 Flex is built around your business rules, which help you define and manage your office procedures. This powerful management platform also supports new requirements resulting from changes in your operating environment. You have the ability to use standard reports, or create your own, and bring customized views into your organization. Best of all, a common operating system allows for benchmark studies that help define and share industry best practices, and allows you to document how your operation compares with your peers.

Your organization is always in control of your own data — regardless of which processes you choose to outsource, or how much you keep internally. Because T2 Flex shares data across other systems and other departments, you always have the information you need right at your fingertips. This helps you better plan departmental tasks and priorities.

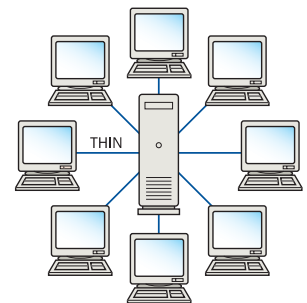
## Think smart by thinking “thin.”

T2 Flex is a “thin client” application, which means that all of your data as well as the software reside on secure servers in one location, while each client (PC) accesses the functionality and the data via the Web browser. This allows you to avoid memory-hogging redundancy, and enhances security when T2 hosts your application and database. Or, if you prefer, your organization can host the application and the data. Since any updates will be made on a server instead of individual workstations, it helps lower your total cost of ownership over the long run.

**Thick Systems** are those that have software loaded onto each PC, making maintenance and upgrades challenging. It also prevents outside vendors from being able to host the application.



**Thin Systems** are commonly browser-based. Parking data and functionality can be accessed from any computer with a browser. Also called a “hosted solution,” both the software and the data reside on the server(s), while each client (PC) accesses the functionality and the data via the Web browser.



## An intelligent, intuitive system.

The navigation and search features in T2 Flex™ are user-intuitive and incorporate many functions of today's best websites and operating systems.

T2 can host your parking system and data, or you can host it yourself. Whichever option you choose, you can work securely from any PC with Internet access — and because it's browser-based, it's easy to learn and easy to use.

### *Plus:*

- Access important data without jumping from one screen to another.
- Run standard processes automatically when the Task scheduler runs.
- Quickly get to frequently used functions.
- Easily perform activities with context-sensitive menus.
- Reduce duplicate data and errors using wizards that guide and check data entry.
- View the data you need immediately from the "At-a-Glance" screen.
- Conduct quick, simple transactions.
- Connect Vehicles, Customers, Permits/Access Devices, and Parking Citations.
- Search for records quickly and easily, using both standard and customizable searches.
- Adjust certain terms to match your department's language (i.e., citations versus tickets) using user-defined field names.

## Leading-edge technology. Forward-thinking solutions.

The open architecture and standards-based data exchange of T2 Flex make integration with other systems easier, reducing the need for custom manipulation of data. The system leverages the following technologies:

- **Microsoft®.NET** — A development environment providing greater availability, maintainability, scalability, security and performance.
- **Oracle®** — A proven, powerful, and secure database.
- **Web Services** — A way to exchange data that is as simple as sending and receiving messages using standard protocols like XML. Through T2's web services, integration with T2 Flex is simple.



## T2 Flex's easy-to-use, intuitive user interface.



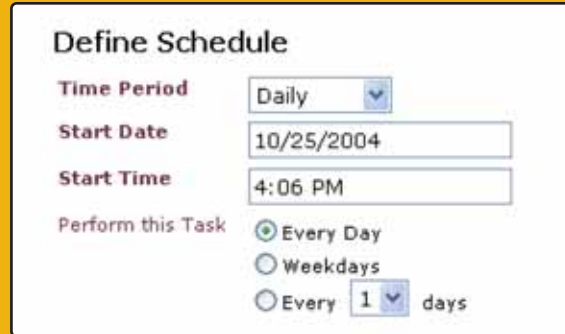
### Context-Sensitive Menus

The system automatically “grays out” the information or tasks that do not apply to your current session, which increases speed and efficiency.



### At-a-Glance Content

- **Content managers** — Content is organized into managers, which allows users to see all relevant information.
- **Color coordinated** — The shapes on the left-hand side indicate the current status at a glance: Red indicates something needs to be done, yellow is a warning or that an action is pending, and green indicates that a task has been completed.



### Task Scheduler

You can schedule date-sensitive functions including fine escalations, late fees, letter generation and scofflaw notification. These tasks are done automatically, on your schedule, which saves time and improves efficiency.



### Wizards Simplify Data Entry

- **User-friendly navigation** — Wizards and predetermined drop-downs make for fast and easy entries.
- **Data spotlight** — System highlights required fields.
- **Prevent errors** — Help significantly reduce clerical mistakes.
- **Best of the best** — Incorporates best practices of parking and technology industries.

# Manage all customer-related issues from a single system.

## Who is parking?

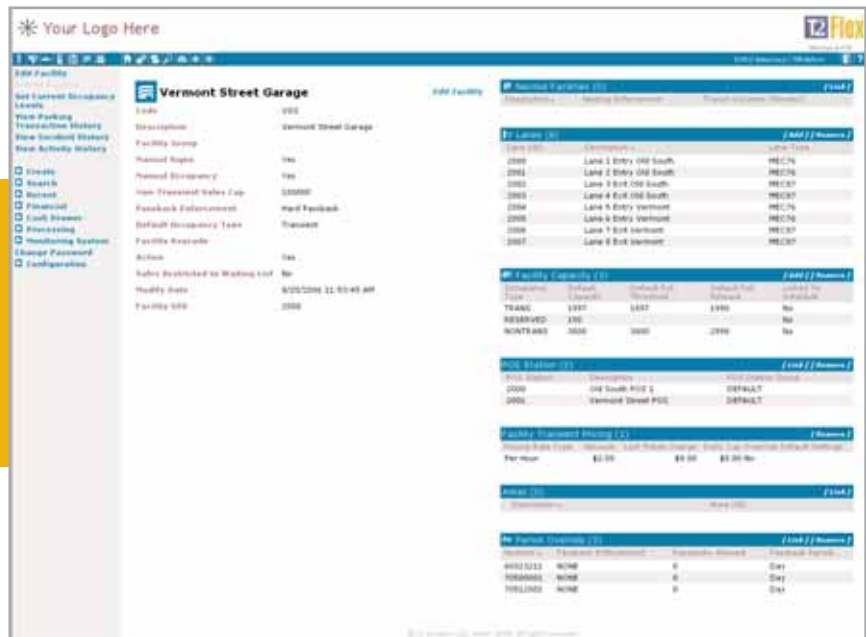
T2 Flex's Customer Record allows you to see information about your parkers.

*Not all data shown in screen shot.*



## Where are they parking?

T2 Flex's Facility Manager allows you to see where your customers are parking — either gated or non-gated facilities.



## How are they parking?

T2 Flex's Permit Manager allows you to see all access devices and permits associated with your customers.

*Not all data shown in screen shot.*



## The future is a lot closer than you think. It's right now.

Staying ahead of the technology curve isn't always easy, parking management included. T2 Flex™ offers your organization the opportunity to benefit from today's technology tools that will increase efficiencies and improve your organization's bottom line.

Our customers are raising the bar and setting the standard for the future of parking. And T2 is supporting them by providing the technology they need to manage both their immediate and long-term needs.



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### Powerful parking solutions from the parking experts.

Since 1994, T2 has delivered proven parking solutions that meet the ever-changing needs of the parking industry. And this commitment shows – in T2's quality products and services, thought leadership and strong customer relationships. With its broad range of software, hardware, management services and technology services, T2 Systems is trusted by more than 300 organizations in the U.S. and Canada, including universities, cities, towns, private operators and airports.

Get the power of T2 working for you today!

For more information on how T2 Systems can help you manage parking more efficiently and effectively, call 800-434-1502.

Or visit our website at [www.T2systems.com](http://www.T2systems.com).